



TRUSTED SHOPS®
The safe way to web shopping







E-HURTOWNIA.ZBROJA.PL e-shop run by ZBROJA International Trade Andrzej Zbroja with a registered office in Wrocław, at ul. Gen. I. Prądzyńskiego 45A, entered into the register of entrepreneurs (CEIDG), previously run by Wrocław Municipal Office, under no. 25072, and under NIP number (Taxpayer ID): 899-000-03-96, and REGON number (Business ID): 005954483

Full terms and conditions of sale, as well as detailed information concerning customers' rights in the event of withdrawal from the sale agreement and complaints can be found on the website: <http://e-hurtownia.zbroja.pl/content/4-regulamin>

STATEMENT FORM:

✓ **WITHDRAWAL FROM REMOTE AGREEMENT**

✓ **FILING COMPLAINT**

-  Town and date:
-  Full name:
-  Correspondence address:
-  Mobile phone:
-  E-mail address:
-  Order number:

✓ **WITHDRAWAL FROM REMOTE AGREEMENT STATEMENT***

I declare that in accordance with art. 7 section 2 dated 2 March 2000 on protection of certain rights of customers and on hazardous product liability (Dz. U. z 2000 r. nr 22, poz. 271) [Journal of Laws dated 2000, no. 22, item 271], I withdraw from the sale agreement concluded in Wrocław on order no. receipt/invoice no.

I request you to return the amount of PLN (in words:)
to the bank account number

✓ **COMPLAINT***

I file product complaint (name)

Description of complaint

I kindly request you to:

- ☐ replace the product with the product of full value*
- ☐ return the amount for the defective product*

If it is not possible to resend the product, the seller shall return the amount of money for the defective product into the following bank account number **:

.....
Legible Customer's signature

*Mark the relevant, please

**Bank account number shall be entered in the case of COD (cash on delivery)

As for pre-paid orders, the return shall follow principles specified in the Terms and Conditions.